

Partnerships in Healthcare: Transforming Relational Process

From Brand: University of Rochester Press
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From Brand: University of Rochester Press : Partnerships in Healthcare: Transforming Relational Process before purchasing it in order to gauge whether or not it would be worth my time, and all praised Partnerships in Healthcare: Transforming Relational Process:

4 of 4 people found the following review helpful. Review from Annals of Internal Medicine By A Customer From The Annals of Internal Medicine, January 5, 1999 Audience: Health care providers, including physicians, nurses, and social workers; health care administrators; and health care educators. Purpose: To improve the quality of partnership processes within the health care system. Content: This book is divided into five sections. The first section contains conceptual material that is generic to partnerships at all levels. Each of the four subsequent sections deals with partnerships at various levels in the health care system: clinician-patient partnerships, partnerships in health care

teams, community health care system partnerships, and educational partnerships. The chapters contain a mix of theoretical discussions and practical examples. The authors come from diverse professional disciplines, geographic centers, and personal backgrounds. Highlights: Four aspects of the book stand out. First, although many practitioners have expertise in promoting partnerships in a specific area, few have knowledge in all four areas discussed. Second, through the discussions partnerships at different levels, one recognizes the importance of the editors' conceptual framework. Third, the book discusses important topics that are often neglected in similar books. For example, the chapters on spirituality, friends as patients and patients as friends, and guidelines for primary care physician-consultant relationships helped me better understand common but often ignored topics. Finally, the book includes several innovative programs that a clinician, administrator, or educator could modify for his or her own purpose. The chapters on family systems case consultation and development of an educational consultative service for physicians about whom patients have repeatedly lodged complaints are especially useful. Limitations: The book has some flaws endemic to an edited volume. Much of the background material on partnerships, their advantages, and the attitude needed to promote them is repetitive. Moreover, because the book is written for a somewhat general audience, some chapters are too basic for readers who are familiar with the field. The chapters on real-world experiences would benefit from more details on the obstacles that innovators faced and overcame. Related reading: Although numerous other books cover specific topics, I know of no other book that surveys partnerships so broadly. Reviewed by: Robert M. Arnold, MD

This extensive collection of 28 essays written by over 40 leading health care professionals in the United States provides both theoretical and practical approaches to improving the quality of partnership skills practiced within the health system, and whether at the level of patient and clinician or of insurers and government -without a commitment to partnership and the knowledge and skills to make it happen. Using theoretical models and a wide variety of specific examples from clinical, educational and administrative settings, the authors show how the partnership process can be guided by core values of respect, honesty, compassion, and accountability.

"Well suited as a text for use by medical school students, administrators, and practitioners interested in relationship-centered care...A wonderful volume of collected writings." Network Newsletter, Fall 98 "The book discusses important topics that are often neglected in similar books...no other book surveys partnerships so broadly." ANNALS OF INTERNAL MEDICINE #130