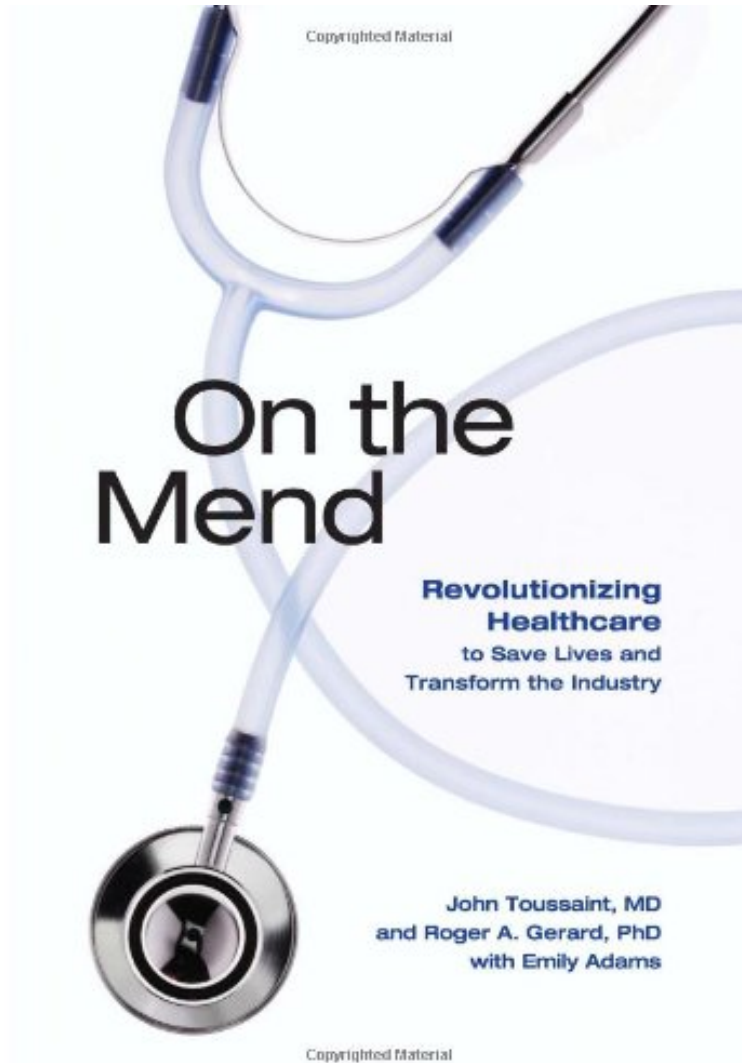


(Mobile pdf) On the Mend: Revolutionizing Healthcare to Save Lives and Transform the Industry

On the Mend: Revolutionizing Healthcare to Save Lives and Transform the Industry

John Toussaint

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John Toussaint : On the Mend: Revolutionizing Healthcare to Save Lives and Transform the Industry before purchasing it in order to gage whether or not it would be worth my time, and all praised On the Mend: Revolutionizing Healthcare to Save Lives and Transform the Industry:

0 of 0 people found the following review helpful. Nothing is as easy as proponents would have one believeBy Richard A. JordanWell balanced and readable for the average individual interested in the transformational journey of a

healthcare organization from a hodge-podged run of the mill provider to one of the leading healthcare organizations in the United States. An honest assessment of transformational theory and practice. Nothing is as easy as proponents would have one believe, yet nothing is inherently impossible to achieve with the right leadership in place. 0 of 0 people found the following review helpful. More of a management advice book about lean management, than about healthcare per se. By Customer This book is fine, as long as you know what you're getting. It is less about healthcare as such, and more about the application of lean manufacturing and management principles in the healthcare context (although the way the book is written, it could just as easily be applied to any other industry). If you are looking for a book on how to apply lean principles, this book is for you. Actually, I take that back - this book is really more of a cheerleading, or encouragement, to adopt lean principles, than it is a how-to. It is inspirational, more than instructional. And it really is not about the healthcare industry generally, although obviously the benefits to healthcare would be tremendous if the principles described here were applied more broadly throughout the healthcare system. Again, a fine book if you know what you are buying, but it wasn't exactly what I expected... 0 of 0 people found the following review helpful. Book Club Pick of the Month for every Hospital! By Elaine M Macumber A great inspirational read for someone looking to get into the Lean Healthcare atmosphere. Wouldn't we all be better off if we were active problem solvers and felt like we could contribute to better healthcare outcomes? Get a couple copies and read this book with your coworkers, and have a book discussion every week. You'll get a lot out of it.

Part case study, part manifesto, this groundbreaking new book by a doctor and a healthcare executive uses real-life anecdotes and the logic of lean thinking to make a convincing argument that a revolutionary new kind of healthcare -- lean healthcare -- is urgently needed and eminently doable. In *On the Mend: Revolutionizing Healthcare to Save Lives and Transform the Industry* John Toussaint, MD, former CEO of ThedaCare, and Roger A. Gerard, PhD, its chief learning officer, candidly describe the triumphs and stumbles of a seven-year journey to lean healthcare, an effort that continues today and that has slashed medical errors, improved patient outcomes, raised staff morale, and saved \$27 million dollars in costs without layoffs. Find out: * How lean techniques of value-stream-mapping and rapid improvement events cut the average "door-to-balloon" time for heart attack patients at two hospitals from 90 minutes to 37. * What ThedaCare leaders did to replace medicine's "shame and blame" culture with a lean culture based on continuous improvement and respect for people. * How the lean principle of "building in quality at the source" broke down divisions among medical specialties allowing teams to develop patient care plans faster. * Why traditional modern management is the single biggest impediment to lean healthcare. * How the plan-do-study-act cycle coupled with rapid improvement events cut the wait time at a robotic radiosurgery unit from 26 days to six. * How the lean concept of "one piece flow" saved time in treating ischemic stroke patients, increasing the number of patients receiving a CT scan within 25 minutes from 51% to 89%. * How senior leaders at other healthcare organizations can begin their own lean transformations using a nine-step action plan based on what ThedaCare did -- and what it would do differently. Toussaint and Gerard prove that lean healthcare does not mean less care. *On the Mend* shows that when care is truly re-de