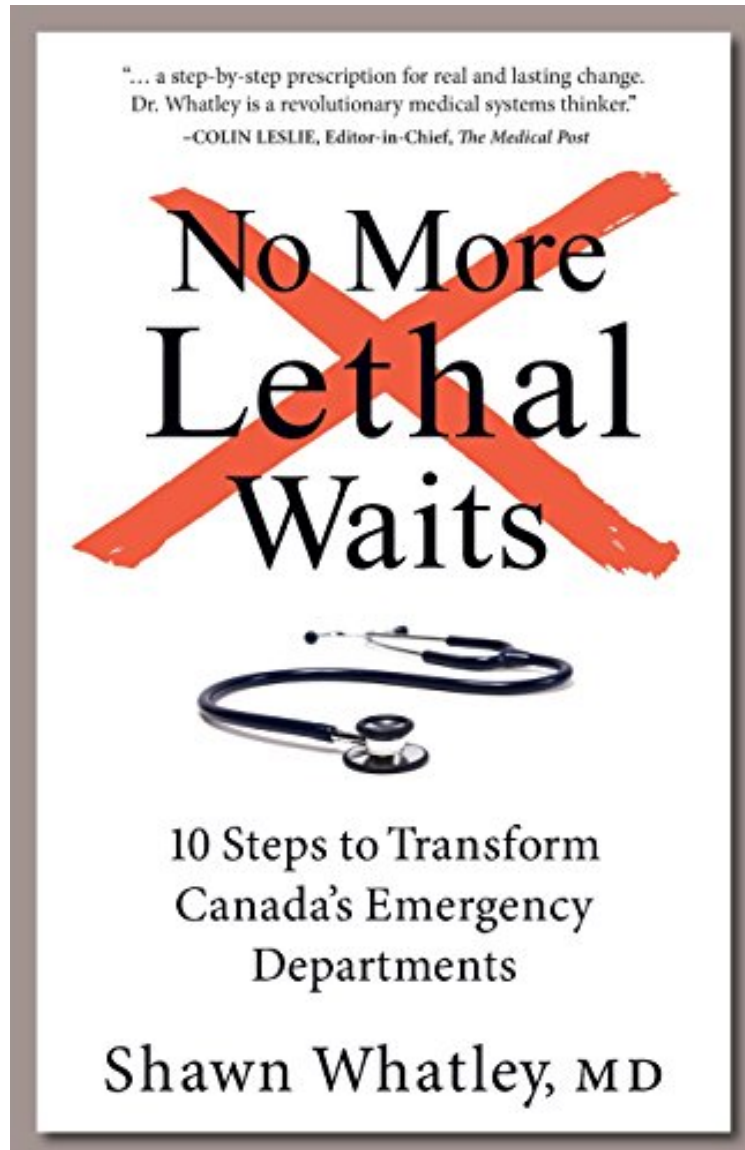


(Free) No More Lethal Waits: 10 Steps to Transform Canada's Emergency Departments

No More Lethal Waits: 10 Steps to Transform Canada's Emergency Departments

Shawn Whatley

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Shawn Whatley : No More Lethal Waits: 10 Steps to Transform Canada's Emergency Departments before purchasing it in order to gage whether or not it would be worth my time, and all praised No More Lethal Waits: 10 Steps to Transform Canada's Emergency Departments:

1 of 1 people found the following review helpful. A Game ChangerBy SunshineNo one says the things that you will

find in *No More Lethal Waits*. It challenges you to rethink everything you thought couldn't be changed in the emergency department, not just in Canada but worldwide. It claims that we actually don't need packed out waiting rooms and long waits. It turns out that there's a solution to getting great care without having connections. This approach will work anywhere patients are being seen, not just in the emergency department. An easy read packed with meaning! 0 of 0 people found the following review helpful. Guidelines for a Fantastic Emergency Department By gerrybuddy This book not only tells us what needs to be done to improve patient care in emergency departments but hints at the process changes necessary to improve patient care for the Canadian Health Care System itself. I was skeptical at first. I became less so as I followed the logic. As I read excerpts of the final chapter to my wife, she that told me she had heard about the hospital the author was instrumental in changing. She told me that people had been telling her for years that it was a fantastic emergency department.

No More Lethal Waits is a concise and compelling step-by-step guide to transform emergency departments in Canada and anywhere patients wait unconscionable times for their needs to be met. Dr. Shawn Whatley - who knows whereof he speaks, having led and participated in radical change to a large emergency department - summarizes the steps as: 1. Revamp Triage. 2. Close the Waiting Room. 3. Redefine Nurse-to-Patient Ratios. 4. Use Chairs and Exam Tables, Not Stretchers. 5. Change Scheduling to Meet Patient Needs More Efficiently. 6. Give MDs Responsibility for Flow and Hire Patient Navigators. 7. Use Real-Time Data and Adopt a Full Capacity Protocol. 8. Expect Resistance and Prepare for It. 9. Build on Solid Leadership Principles. 10. Get Political. "...Dr. Shawn Whatley is a revolutionary medical systems thinker." -COLIN LESLIE, Editor-in-Chief, *The Medical Post* "A call to administrators and nursing and physician leaders alike...Damn the torpedoes and do the right thing for patients." -GRANT INNES, MD, Founding Editor-in-Chief of *Canadian Journal of Emergency Medicine* "...will ...return pride and joy back to emergency medicine." -MARKO DUIC, MD, Chief, Department of Emergency Medicine, Southlake Regional Health Centre, Newmarket, Ontario "For the courageous, this book promises to spark discussion; it is a must read for everyone involved in emergency care." -CHRIS SIMPSON, MD, Chair, Wait Time Alliance, 2014-2015 President, Canadian Medical Association "...poses, presses, and answers the question: How can we continue to tolerate long and dangerous waits in the emergency department when there are clear solutions which cost little and can save lives?" -PETER VICCELLIO, MD, Clinical Director, Department of Emergency Medicine, Stony Brook University Hospital, New York "Where's the beef in this book? It's in the sacred cows of emergency medicine that Dr. Whatley kills... A must read for anyone frustrated with a system that presumes people must wait." -JON JOHNSEN, MD, Assistant Professor of Medicine, Northern Ontario School of Medicine, Thunder Bay "...a very stimulating and awakening message." -STEPHEN B. STOKL, MD, author of *Mentally Speaking*

About the Author Shawn Whatley, MD, is a seasoned physician leader with experience in emergency medicine and primary care. His passion for challenging accepted thinking and offering solutions started in emergency medicine at Southlake Regional Health Centre in Newmarket, Ontario, Canada. He served there as Interim Medical Director and then Physician Leader of the Emergency Services Program from 2008 to 2014. Working with a group of outstanding leaders and a motivated staff, he helped transform an average emergency department that had trouble attracting physicians into a province-leading ED. Annual patient visits grew from 73,000 to 100,000 over a few years. Southlake received special recognition from the Ontario Minister of Health in June 2013 for its province-leading improvements to wait times. Today, Southlake cannot accommodate all the staff applying to work there. Dr. Whatley contributes articles regularly to *The Medical Post* and serves on the Post's Physician Advisory Committee. Dr. Whatley has served on the board of the Ontario Medical Association and more recently on the board of the Canadian Medical Association, as well as on numerous hospital and provincial planning committees. He is a Lecturer for the University of Toronto, Department of Family and Community Medicine, and an Assistant Clinical Professor (Adjunct) in McMaster University's department of Family Medicine, Hamilton, Ontario.