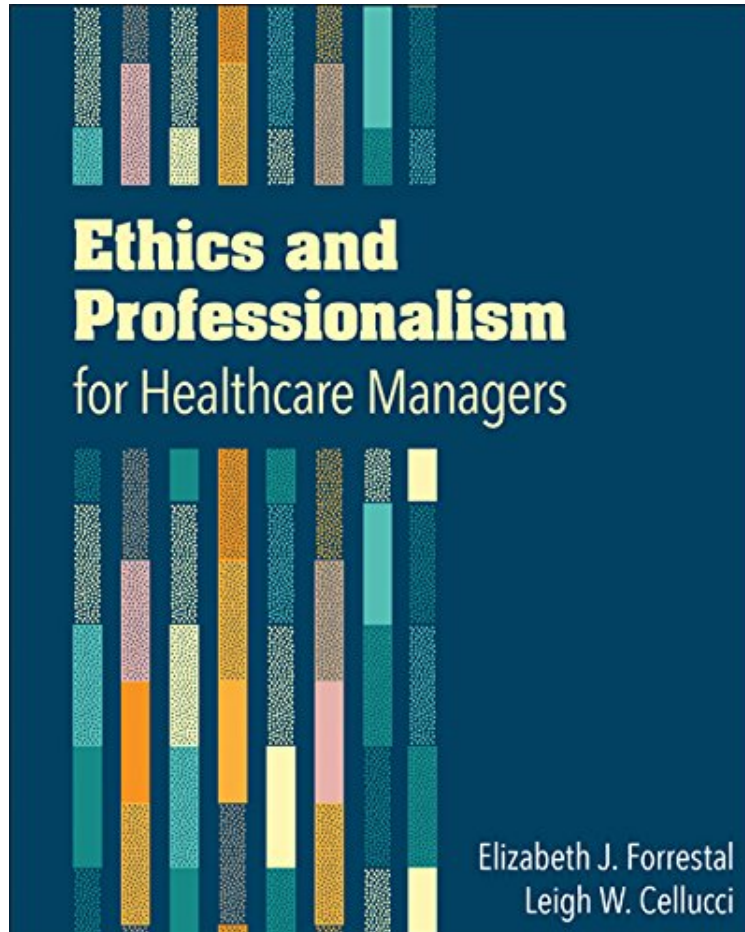


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Healthcare managers face a host of difficult decisions every day. Many can be loaded with ethical implications that, if not addressed properly, can evolve into major issues for both the manager and the organization as a whole. This book prepares new and aspiring healthcare managers to make better decisions through a solid grounding in ethics and professionalism. Using a three-part approach to engage students, the authors open each chapter with a case from the field, provide key foundational material related to the ethical or professional dilemma presented, and close with a mini case study and accompanying questions. Rich with cases throughout, the book uses examples that are based on a variety of healthcare settings, including hospitals, physician practices, ambulatory surgery centers, home health

agencies, and skilled nursing facilities. Material covered includes the following and more: Basic ethics concepts Ethics and the professional Stewardship Professional codes of ethics and ethical principles Ethical decision making Clinical interactions Human resources Health informatics