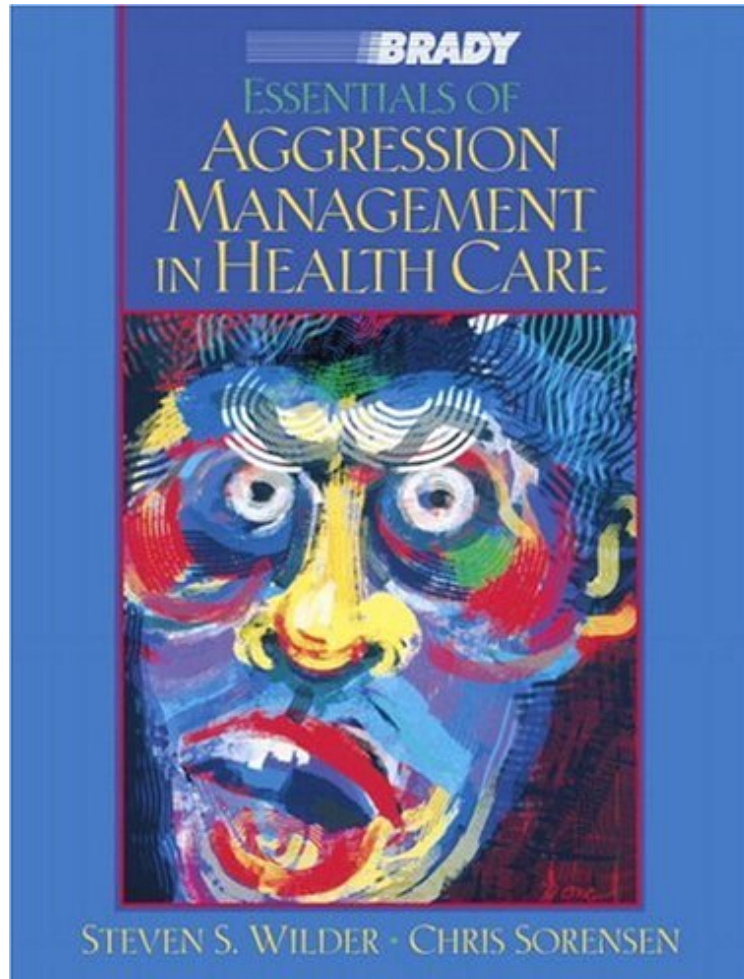


[Free download] Essentials of Aggression Management in Health Care

Essentials of Aggression Management in Health Care

Steven S. Wilder, Christopher Sorensen
audiobook / *ebooks / Download PDF / ePub / DOC



 Download

 Read Online

#983279 in Books 2000-12-25 Ingredients: Example Ingredients Original language: English PDF # 1 10.80 x .40 x 8.10l, .89 #File Name: 013013130X304 pages | File size: 23.Mb

Steven S. Wilder, Christopher Sorensen : Essentials of Aggression Management in Health Care before purchasing it in order to gauge whether or not it would be worth my time, and all praised Essentials of Aggression Management in Health Care:

3 of 3 people found the following review helpful. Essentials of Aggression Management in Health Care By William I am the owner of a company that specializes in personal safety defensive tactics for healthcare staff healthcare safety security officers. Several days ago came into possession of an outstanding new book. Essentials of Aggression Management in Health Care. I sat down and did the customary "quick read", thinking that it would be just another of several re-hashings of "handling those people who are out of control in the healthcare setting". After going over it, I went back and took some real time and read it in depth and highlighted all the life saving / important information in the book. (3/4 of my book has several colors of highlighting on it) After being in the training business for many years and

traveling the U.S. to many hospitals I find this book i the cutting edge and should be made mandatory for ALL healthcare workers. You must remember that most healthcare providers look at the subjects that they meet CLINICALLY an not CRIMINALLY, they never believe or think that they can be the target of an attack ... until it's too late. ALL healthcare providers from the ones on the street to the late nght staff in a small hospital should, NO, MUST read this book.If you work in healthcare you know some of the risk you face, if your organization seems blind to your risk on the street or in the hospital, THIS is the book to help you and them understand the threat and the answers.This book covers ALL the bases, from verbalization to simple hands on safety.If you have ANY questions on this book and what it offers to the healthcare provider contact me at DALE4175@WEBTV.NETDon't read this book just once, read it and live it.2 of 2 people found the following review helpful. Definitive WorkBy MichaelEssentials is the book to read if you are in a healthcare setting, involved in safety/security for any organization actually. Wilder and Sorensen cut to the chase and tell it like it is. The advice in this piece of work is sound, solid and proven. In todays workplace enviorment it is nearly a crime against employees and business invitees not to have read and implemented the information provided by two of the country's premier experts in the field. Just finished my first read through and am about to give it a go again. I know it will be of tremendous help to me and my crew.Michael J. Vines John Michael Associates1 of 1 people found the following review helpful. Their seminars are great, and so is this book!!!By A CustomerHaving previously had the oppportunity to sit in on one of Mr. Sorensen and Mr. Wilder's lectures on Aggression Management, I was excited to learn that their program was now available in textbook form. The book is as easy to read as their seminars are to follow. The illustrations are clear, and the techniques simple to understand. I am using this book as the basis for training our EMT's, and have recommended it to our nursing staff and security staff as well. I recently learned they will be lecturing in our area again next month, and I look forward to the opportunity to attend their program.

Two seasoned professionals in healthcare aggression management analyze specific cases of violence and examine alternative approaches to facilitate safer outcomes. Applicable to pre-hospital, acute care and long term care, the book provides readers with de-escalation techniques and step-by-step guidelines for recognizing and diffusing aggressive behavior before it becomes violent. Features guidelines and techniques for defusing aggressive behavior in EMS, Hospitals/Clinics, workplace, domestic violence and gang situations. Features the "Prevent" Plan for Violence and the Aggression Continuum. For all levels of care providers who may face the potential of aggressive or violent action against them.

From the Inside FlapPreface A nurse in an emergency room is attacked by an enraged patient. A social worker visiting a patient's home in a dangerous neighborhood is attacked by a group of thugs looking for drugs or money. The driver of a vehicle involved in a motor vehicle accident suddenly becomes violent with the paramedic who is treating him. A psychiatric patient corners a nurse and nearly is able to attack her before help arrives. A hospital security officer is stabbed in the abdomen while trying to prevent a group of gang members from entering a treatment area where a fellow gang member is being treated. Do these incidents sound as if they may have come right from the script of a prime-time television show? Unfortunately, that isn't the case. These are real incidents involving real healthcare providers who found themselves becoming the victims of violent behavior at the hands of patients, visitors, friends, or family members. Healthcare professionals realize that providing care to the sick and injured has become a dangerous business. More and more providers are finding themselves victims of aggressive behavior. Fire departments, ambulance services, hospitals, nursing homes, home care agencies, social service agencies, public health departments . . . all of them have seen what aggressive behavior can do to the healthcare professional, and, sadly, some episodes have had catastrophic outcomes. Dealing with an issue as sensitive as aggression management can be difficult, and many questions are presented when this topic is explored. What rights does the provider have in protecting him- or herself? To what extent can a provider defend him- or herself? Is it ethical for a healthcare provider to take aggressive actions to avoid becoming a victim? There are no easy answers to these questions. Each provider must look inside him or herself for answers. Legal counsel may provide safe information to prevent criminal prosecution or to fend off civil litigation, but the provider must still be comfortable with his or her choice. The causes of aggressive behavior are numerous. Often aggressive behavior is secondary to some form of drug or alcohol abuse. Although we may frequently encounter this type of aggression, we cannot forget that there are many causes, including mental health diseases, metabolic disorders, head injuries, chemical exposure, and a host of others. For the purposes of this text, the cause is not critical. Regardless of the reason behind the violence, the provider still has to be able to protect him- or herself, not only for personal safety and survival, but also to continue to provide quality care. In this text, the terms prehospital provider, healthcare provider, and caregiver are frequently used. It is important to understand the difference in terminology, so proper association may be made with the content. Prehospital providers are those professionals who provide emergency medical treatment prior to a patient's arrival to a hospital. Commonly, these are EMTs and paramedics. Healthcare providers are those professionals who provide healthcare services in a more structured setting, such as hospitals, nursing homes, and clinics. Caregiver refers to any provider, regardless of where

the care is given or in what manner it is provided. This would include prehospital providers, healthcare providers, and others involved in the delivery of health services, such as midwives, home care providers, aides, and technicians. This text is intended to help prepare the healthcare professional to deal with aggressive behavior. It is not about "fighting." It is about surviving. We have spent most of our adult lives as healthcare professionals dealing with virtually every form of aggression and violence. Our backgrounds are unique, complement each other, and encompass all aspects of health care including prehospital care, acute care, psychiatric care, home care, and long-term care. The methods of dealing with aggressive behavior that are presented in this text are not based on idealistic suppositions. Instead, they are based on experience, research, and practice. Every method introduced has been tried with success. It is not our intention that you read this book and consider yourself well versed in aggression management; we encourage you to treat it like every other clinical skill you've learned. Successful de-escalation of aggressive behavior is an art that requires practice, rehearsal, and evaluation. Steve Wilder and Chris Sorensen

From the Back Cover

With statistics of violence against health care workers continuing to grow, this book is a must-have resource for recognizing and diffusing aggressive behavior before it becomes violent. Providing de-escalation techniques and step-by-step guidelines for recognizing aggressive behavior, *Essentials of Aggression Management in Health Care* uses specific case studies to emphasize the alternative approaches that will facilitate safer outcomes. Features: Written by two respected authorities in the field of aggression management, Steven S. Wilder and Chris Sorensen, the text applies their techniques to all areas of health care - pre-hospital, acute, and long-term care. Includes talk-down techniques, types and use of restraints, legal considerations, and risk management implications. Details the simple, yet effective aggression continuum with which one can judge the appropriate response to different aggression levels. Other titles of Interest: Hopson, *Burnout to Balance* (0-13-007806-9) Nixon, *Communicable Diseases* (0-13-084384-9) Beasley, *Understanding 12-Lead EKGs* (0-8359-8571-7) About the Author STEVE WILDER has spent the past 17 years practicing healthcare risk management in acute care hospitals, outpatient surgery centers, small rural hospitals, and long-term care facilities. Mr. Wilder has developed management programs in the Safety, Life Safety, Hazardous Materials, Security, and Emergency Preparedness sections of the Joint Commission on the Accreditation of Healthcare Organizations (JCAHO) Environment of Care. Originally the founder of S. Wilder and Associates, Inc., he has been a consultant for hospitals and nursing homes in the areas of safety, security, and risk management program administration since 1990. An experienced trial expert, Mr. Wilder has consulted for several law firms and insurance companies on issues of healthcare safety and risk management. He also has written numerous articles for magazines and trade journals. In addition to his career in healthcare risk management, Mr. Wilder has also spent the past 23 years in the fire service, currently holding the rank of deputy chief. He is an Illinois-licensed paramedic, a certified fire science instructor, and on the teaching staff for the University of Illinois Fire Service Institute and at Southern Illinois University. He has written one book on fire service risk management and has been involved in the production of over twenty videos on healthcare safety, security, and risk management. Mr. Wilder earned his bachelor's degree in business administration from Governor's State University in University Park, Illinois. He also holds teaching certificates in numerous areas of public safety administration. In addition, he has attained the master level as a Certified Healthcare Safety Professional. CHRIS SORENSEN has spent 20 years in healthcare safety and security management at some of the largest, most prestigious healthcare organizations in the country. Mr. Sorensen has served as the Chief Safety Officer with responsibility for all seven areas of the JCAHO Environment of Care, developing management programs in the Safety, Life Safety, Hazardous Materials, Security, Medical Equipment, Utilities, and Emergency Preparedness sections of the Environment of Care. After joining S. Wilder Associates, Inc., in 1992 as a consultant, Mr. Sorensen became a partner with the firm in 1996, when the name was changed to Sorensen, Wilder and Associates (SWA) Through SWA, he has consulted for hospitals, nursing homes, government agencies, retailing, and industry in areas of safety and security management. A recognized expert in the field of hospital security, Mr. Sorensen has been actively involved in numerous professional organizations impacting healthcare safety and security services, including: International Association of Healthcare Security Safety (IAHSS), serving as chairman for the Chicago Chapter of IAHSS American Society of Industrial Security (ASIS) Illinois Security Chiefs Association (ISCA) Police Self Defense Instructors International, serving as Illinois State Director and Midwest Regional Director Mr. Sorensen achieved IAHSS's highest recognition in 1994, Certified Healthcare Protection Administrator (CHPA). He is also a martial artist and has trained thousands of police officers, security officers, physicians, nurses, paramedics, and EMTs across the nation in self-defense and defensive tactics. He has written and directed over thirty videos on healthcare safety and security management. Mr Sorensen is published in a variety of books, training films, and newsletters on topics related to public safety.