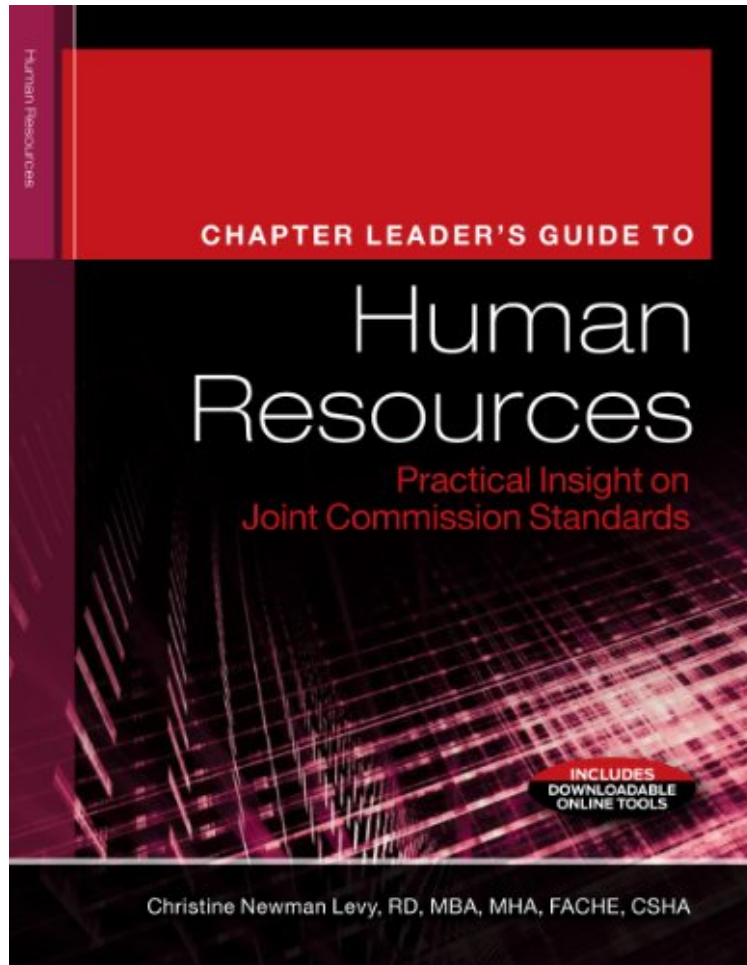


(Library ebook) Chapter Leader's Guide to Human Resources: Practical Insight on Joint Commission Standards

## Chapter Leader's Guide to Human Resources: Practical Insight on Joint Commission Standards

*HCPPro Inc., Christine Newman Levy RD MBA MHA FACHE CSHA  
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#1617300 in Books 2012-08-29Original language:EnglishPDF # 1 8.90 x .40 x 6.90l, .60 #File Name: 1601469365130 pages | File size: 67.Mb

**HCPPro Inc., Christine Newman Levy RD MBA MHA FACHE CSHA : Chapter Leader's Guide to Human Resources: Practical Insight on Joint Commission Standards** before purchasing it in order to gage whether or not it would be worth my time, and all praised Chapter Leader's Guide to Human Resources: Practical Insight on Joint Commission Standards:

0 of 0 people found the following review helpful. Don't waste the money! You won't learn anything new with this book unless you're brand new to HR and organizations.By Yeatsian!This book is not at all worth the \$70. First of all, it's only 130 very small pages. Second, I expected it to tell me clearly what is required by Joint Commission. Instead, it talks about basic HR principles I already know, and adds in some questions to ask yourself about how you want to go

about fulfilling Joint Commission requirements. It does not, however, tell you what those requirements are! I just tried to return this, and was told the window to return it closed 3 days ago. Wish I'd had time to flip through the book sooner so I could get a refund!

Quick, concise standard explanations for human resource chapter leaders The Chapter Leader's Guide to Human Resources is designed to examine and explain the Human Resources standards for the busy professionals who are accountable for compliance with this chapter. The book breaks down the Joint Commission's HR requirements into easy-to-understand solutions, including tools and techniques to help you focus on the important components of effective HR compliance. Plus, to make staff training easy, this guide includes a downloadable PowerPointreg; presentation highlighting key compliance takeaways. Benefits of the Chapter Leader's Guide to Human Resources: - Understand HR's role in the Joint Commission survey process - Learn to document your best practices to prove your success in navigating the HR standards - Develop a deeper understanding of leadership's role in HR success - Devise training and education to ensure your staff is prepared not only for your Joint Commission survey, but to best serve your patient population Table of Contents Introduction: The Importance of The Human Resource Part 1: Defining Staffing Requirements and Qualifications Accreditation and Reputation Organizational Mission, Vision, Goals, and Culture Scope of Services Importance of the Position Description Prime Source Verification Credentialing and Privileging Part 2: Developing Comprehensive Orientation and Ongoing Competency Programs Organizational Expectations and First Impressions Mandatory Training Needs Assessments Standardized Tools Security Personnel and Special Response Teams Part 3: Effective Competence Assessment and Performance Evaluation Systems Defined Processes and Documentation Accountability for Performance Tracking and Trending for Leadership Visibility Part 4: Continuous Human Resources Survey Readiness Policies, Procedures and Documentation Practice Makes Perfect The Competency Assessment Tracer Departmental Feedback and Recommendations for Improvement List of Tools: - Human Resources Chapter PowerPointreg; Presentation - Sample tools and documents Who will benefit? Accreditation coordinator, accreditation specialist, survey coordinator, Joint Commission survey coordinator, hospital leadership, human resources directors, personnel director Earn Continuing Education Credits National Association for Healthcare Quality (NAHQ) This activity is pending approval by the National Association of Healthcare Quality for CE credits.

About the AuthorChristine Newman Levy, RD, MBA, MHA, FACHE, CSHA, is the Joint Commission Sustainment Officer at Evans Army Community Hospital, Fort Carson, CO. Levy has more than 27 years of military and civilian experience as a dietitian and healthcare administrator in the U.S. Army, retiring as a Lieutenant Colonel in 2005, but continuing to serve in a civilian capacity. She has been a Registered Dietitian since 1986, a Fellow in the American College of Healthcare Executives since 2007, and a Certified Specialist in Healthcare Accreditation from the Association of Healthcare Accreditation Professionals since 2009.