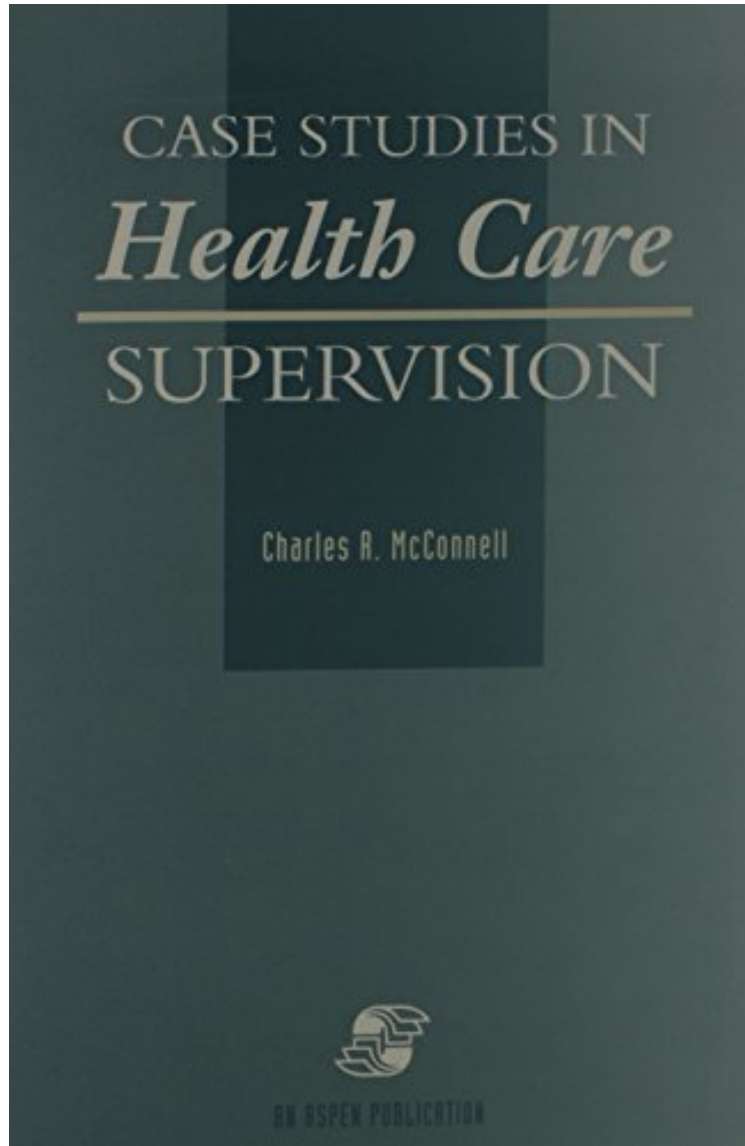


Case Studies in Health Care Supervision

Charles R. McConnell

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2 of 2 people found the following review helpful. Case Studies in Health Care Supervision by McConnell By Ann Tomey Book review: Case Studies in Health Care Supervision by McConnell Case studies can be used to bring realistic situations into the classroom without too much emotion. This book presents 75 case studies that have been developed from experiences of managers actively employed in health care. Chapter four in Part I contains a table that identifies

topics as change, communication, criticism and discipline, decision making, delegation/empowerment, general management practice, interviewing/hiring, labor relations, leadership, meetings/group process, methods improvement, motivation, people problems, rules and policies, supervisory authority and time management/personal effectiveness. It also identifies the chapter's primary topic and additional topics according to the identified topics. Part II presents the cases. Each case study begins with the case number and title. The primary topic and additional topics are identified. The short case is presented and questions to facilitate critical thinking are provided. Part III is composed of responses to the case studies that have been supplied by managers and educators who have read the cases and the editors. These case studies are intended to be used with other teaching strategies such as videotapes, games, and exercises to address a variety of learning styles. This book can be used for initial and continuing education of managers and supervisors. It can be used to supplement most management textbooks. It can be used for self-study particularly by visual learners. It can probably be used best with small group discussions. The teacher will likely have to help relate the cases to theory.

This is a collection of case studies, most of which initially appeared in the quarterly professional journal "The Health Care Supervisor". It is intended for use in the training and continuing education of supervisors, managers, and professionals working in health care or preparing for health care careers. Although it is a companion volume to "The Effective Health Care Supervisor", supplementing the cases and exercises provided in that publication, it also stands by itself as a guide for supervisory training programmes, and as a useful resource for a variety of other education activities.