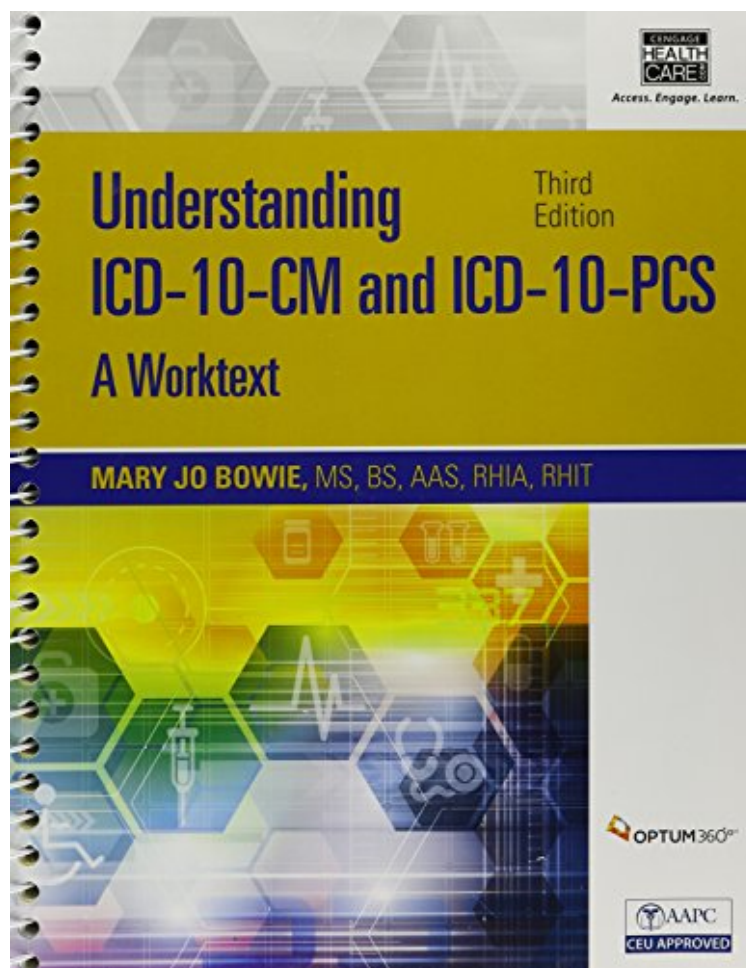


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About the Author Mary Jo Bowie is the owner of Health Information Professional Services in Binghamton, New York, which has provided medical record consultative services for various health facilities for more than 25 years. She served as an instructor in Health Information Technology Programs for more than 20 years, teaching such courses as Inpatient Coding, Ambulatory Care Coding, Quality Assurance, Survey of Healthcare, and Computers in Healthcare. Ms. Bowie is now the Health Information Management and Medical Coding program director at Mount Wachusett Community College and an associate professor. She develops all course content within the curriculum, including ICD-10-CM/PCS courses, CPT/HCPCS courses, and introductory and advanced health data courses. Ms. Bowie is a registered Health Information Administrator and an accredited Health Information Technician. She is an active member of the American Health Information Management Association (AHIMA) and is also an AHIMA ICD-10-CM/PCS-approved Train the Trainer. She served on the New York State Health Information Association Board of Directors from 1989 to 1991 and was education director and on the Ambulatory Coding Guideline Committee. Ms. Bowie was the New York State nominee for the National Award for Literacy Contribution to Profession, 1993 and 1994. She is a National and Regional speaker on ICD-9-CM, CPT and ICD-10-CM and ICD-10-PCS, as well as a trusted course writer for Cengage Learning. Ms. Bowie holds an Associate of Arts degree, Bachelor of Science degree and Master of Science degree. She has conducted more than 50 national training seminars on ICD-10-CM/PCS coding. Regina Schaffer is a Reimbursement Educator Specialist for United Health Services in Johnson City, New York. She works with approximately 45 providers educating them on both ICD-9 and CPT coding. Ms. Schaffer also works as a consultant in Binghamton, New York and is an instructor in the Health Information Technology Program at Broome Community College. Ms. Schaffer is an active member of the American Health Information Management Association (AHIMA) and the American Academy of Professional Coders (AAPC), past secretary for the local AAPC Chapter from 2000 to 2002 and is a frequently requested speaker on ICD-9-CM and CPT Coding. Ms. Schaffer co-authored UNDERSTANDING ICD-9-CM and UNDERSTANDING PROCEDURAL CODING with Ms. Mary Jo Bowie. She is an accredited Health Information Technician, a Certified Professional Coder and holds a Bachelor of Science degree.