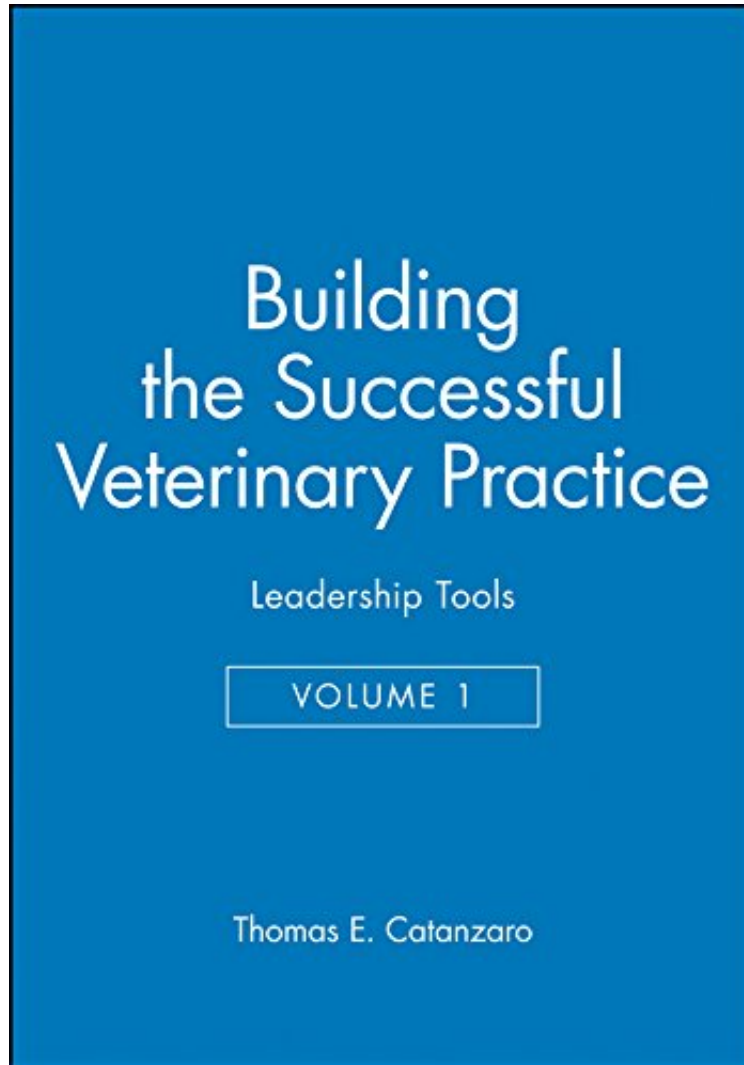


[E-BOOK] Building the Successful Veterinary Practice, Leadership Tools

Building the Successful Veterinary Practice, Leadership Tools

Thomas E. Catanzaro

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0 of 0 people found the following review helpful. Good sound information.By packeroni Although older material, so much is still applicable in todays veterinary practice environment. I am a new practice owner, and enjoyed all three volumes.

This is the first volume of a multi-volume set of veterinary practice leadership and management resources.

Veterinarians will discover the concepts and tools that can enable them to help the staff in their practices develop into a team, one that eagerly responds to changes in the marketplace and is committed to improvement. Catanzaro has written in pragmatic terms about: the attitudes that promote a sense of teamwork; evaluating and developing your own leadership skills; the structure of a successful group; communication techniques; and Continuous Quality Improvement--all with an eye on the special circumstances and dynamics within veterinary practices. Appendices include a glossary of terms, leadership calibration instruments, summary leadership skill sessions, and suggestions for additional reading. The next volume in the series will address key programs to enhance net income.

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