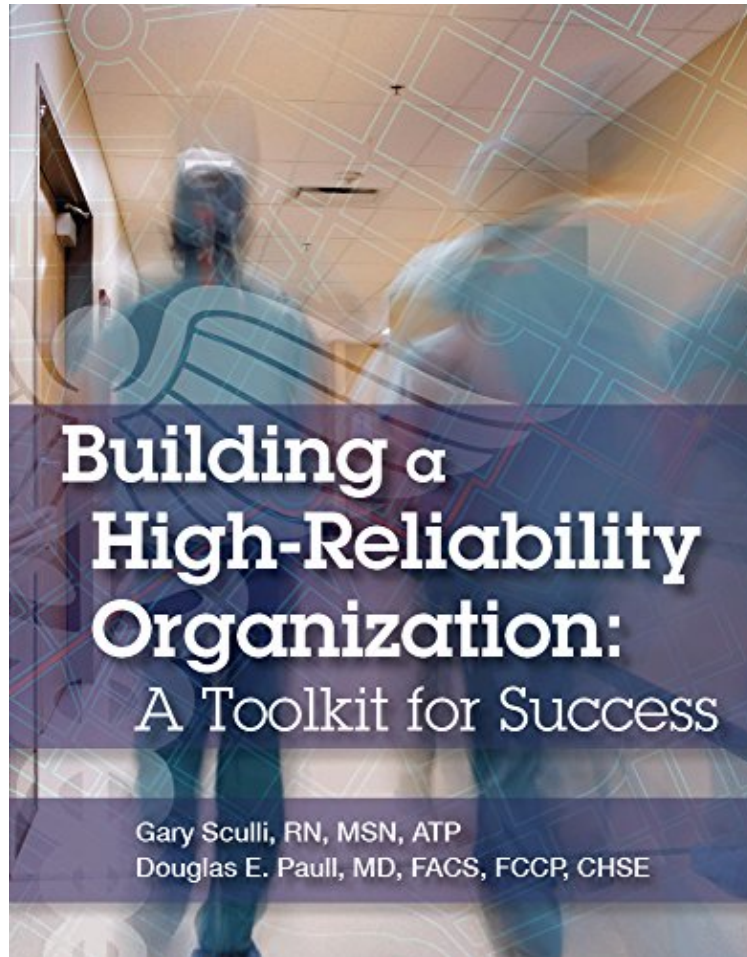


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Building a High-Reliability Organization: A Toolkit for Success

*HCPro a division of BLR, Gary Sculli RN MSN ATP, Douglas E. Paull MD FACS FCCP CHSE
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Building a High-Reliability Organization: A Toolkit for Success is a practical guide to becoming a high-reliability organization (HRO). HROs practice the highest standards of patient quality and prevent never events before they occur. In this first-of-its-kind book, written for real-world healthcare professionals on the front lines of patient safety, authors Gary L. Sculli, RN, MSN, ATP, and Douglas E. Paull, MD, FACS, FCCP, CHSE, take the concept of an HRO and break down what it means at the point of care. Through step-by-step instructions and a practical, straightforward

approach, they demonstrate how your organization can ensure safe patient care, every day, for every patient. After reading this book, you will: - Possess a clear understanding of what constitutes high-reliability healthcare - Be able to promote evidence-based, reliable methods to improve safety, including team training, fatigue management systems, and investment in patient safety infrastructure and technology - Understand which elements and behaviors must be included in an overall plan to achieve high reliability at the front lines of care - Become a transformational leader in your healthcare organization - Be able to apply the principles of a fair and just culture to promote the reporting, discussion, and disclosure of adverse events

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About the Author Gary Sculli, RN, MSN, ATP, brings a unique and diverse perspective to patient safety. He has been a registered nurse for more than 29 years and has worked in multiple clinical specialties. In addition to serving as an officer in the United States Air Force Nurse Corps, Sculli is also a former airline pilot for a major U.S. airline. He has developed and taught Crew Resource Management (CRM) programs both in aviation and healthcare and continues to work as a patient safety consultant. Sculli currently works at the National Center for Patient Safety in Ann Arbor, Michigan, serving as the director of clinical training, where he leads programs that implement CRM, team training, and human factors concepts in clinical practice to create and sustain high-reliability care. He is also the author of the HCPro book *Soaring to Success: Taking Crew Resource Management From the Cockpit to the Nursing Unit*. Douglas E. Paull, MD, FACS, FCCP, CHSE, graduated from Duke University with degrees in zoology and medicine. He completed his general surgical training at the New York Hospital-Cornell Medical Center and his cardiothoracic surgical fellowship at the University of North Carolina in Chapel Hill. Prior to joining the Veterans Health Administration's National Center for Patient Safety (NCPS), Paull was associate professor of surgery at the Boonshoft School of Medicine at Wright State University in Dayton, Ohio. He is currently director of patient safety curriculum and director of medical simulation at NCPS and has authored multiple publications on surgery, team training, and patient safety.