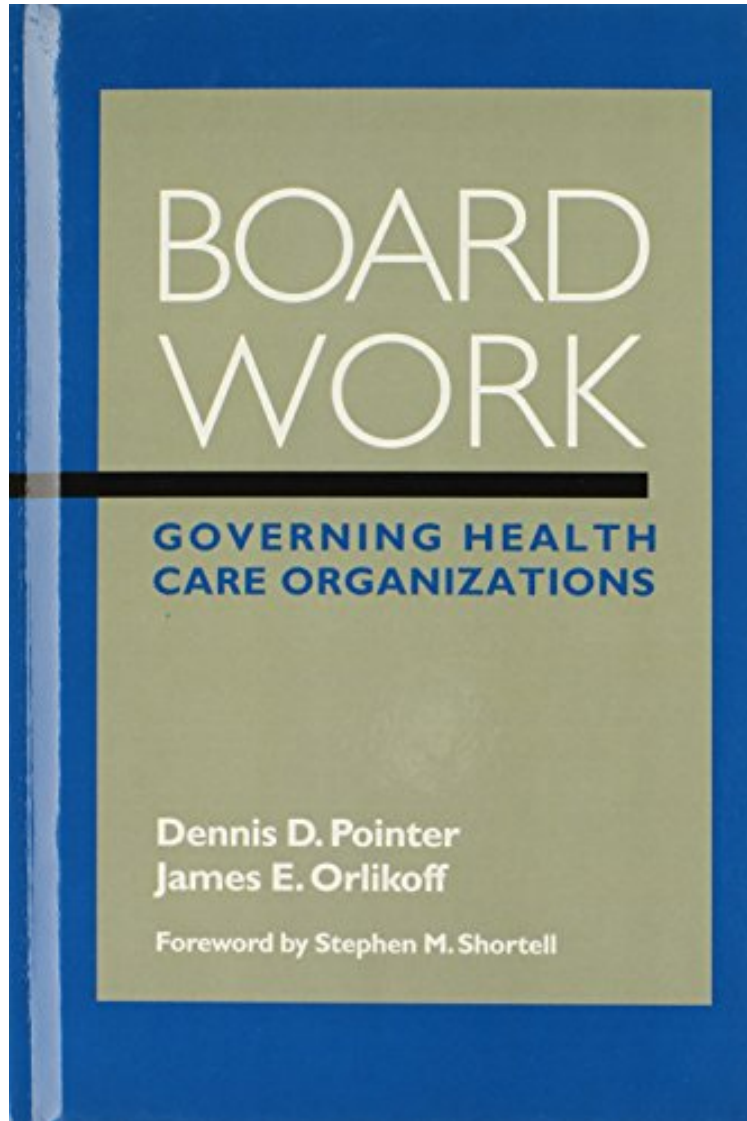


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Board Work: Governing Health Care Organizations

James E. Orlikoff, Dennis D. Pointer

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James E. Orlikoff, Dennis D. Pointer : Board Work: Governing Health Care Organizations before purchasing it in order to gage whether or not it would be worth my time, and all praised Board Work: Governing Health Care Organizations:

1 of 1 people found the following review helpful. ExcellentBy Jaye L.I like the book. It gave me some great insights to bring with me to my board meetings and how you can maximize your limited time. I would recommend to a friend.8 of 8 people found the following review helpful. Board Work offers a simple yet powerful model for governanceBy BSBAzBoard Work is as clear and practical a work on governance as I've ever read. I commend it to new and

experienced board members, to the chairs of governance committees charged with board improvement, and to the executives who staff boards. As a trustee and governance consultant, I know these authors and have heard them speak -- and it was a pleasure to see how well the book transfers their years of experience into print. The book works so well because it is built on a straight-forward model that the authors carry throughout every chapter. The model suggests that healthcare boards (and most other boards, for that matter) have five central roles: defining organizational ends, ensuring management performance; overseeing financial performance; overseeing quality; and providing for the board's own structure, composition and effectiveness. Boards carry out these roles in three ways: by making policies, making decisions, and overseeing performance. One of the book's strongest components is explaining how - in order to define organizational ends - a board identifies the organization's stakeholders and their expectations. Few boards do this at all, much less do it well. Board Work joins books by John Carver, William Bowen, Cyril Houle and Richard Chait as an exceptional contribution to the emerging body of pragmatic governance literature. I recommend it highly.

2 of 2 people found the following review helpful. This book is an excellent practical guide to governance. By A Customer This book provides excellent tools and guidelines to take governance into the 21st century. Dennis Pointer and James Orlikoff provide fresh ideas and insights into how boards can effectively and successfully enhance their organizations. This book should be read by every health care board who wants to make a difference in their organization.

American College of Healthcare Executives 2000 James A. Hamilton book of the year award Written by Dennis Pointer and James Orlikoff, two of the most experienced and highly regarded governance consultants in the country, Board Work presents a practical model focusing on those factors that most affect board performance. Rich with prescriptive information, practical ideas, assessment tools, and examples, Pointer and Orlikoff provide the expert coaching boards need to do their best work and add value to their organizations. Based on the authors' forty years of combined experience, this eye-opening book arms boards with tools and techniques to significantly enhance their performance and contributions. Pointer and Orlikoff forward concrete recommendations for implementing benchmark governance systems and practices, creating the essential guide for those who want to make a real difference on behalf of communities they serve. "This is the best book on health care organization governance I have ever read." --Stephen Shortell, Blue Cross of California Distinguished Professor of Health Policy and Management, University of California, Berkeley

"This is the best book on health care organization governance I have ever read." --Stephen M. Shortell, Blue Cross of California Distinguished Professor of Health Policy and Management, University of California, Berkeley "The strategic edge, effective governance . . . Pointer and Orlikoff have written a book that is a 'must read' for those managing and governing in today's complex health care environment." --David L. Bernd, CEO, Sentara Health System "The partnership of Pointer and Orlikoff, with their vast experience, skills, and leadership, makes this the guide for health care governance--now and into the foreseeable future." --Roy Schwarz, Jr., chair, board of trustees; Carolyn C. Roberts, president and CEO, Copley Hospital, Inc. "Written by two of the most experienced and highly regarded health care governance consultants in the country, Board Work is noteworthy in its ability to challenge old assumptions about governance and serves as an excellent road map for enhancing your board's capabilities." --J. K. Pearlman, board chair; Mark R. Neaman, president and CEO, Evanston Northwestern Healthcare "Hard-hitting and directly to the heart of the issue, Board Work is a must for those trustees who want their organizations to survive in the rapidly changing world of health care." --E. George Middleton, Jr., board chair, Sentara Health System From the Inside Flap Struggling to redefine themselves, health care organizations are in a critical stage of transformation that demands a new form of leadership. Board Work issues a wake-up call to the nation's twenty thousand health care organization boards and lays out a visionary and detailed road map to help them successfully confront the challenges of the U.S. health care marketplace. Written by Dennis Pointer and James Orlikoff, two of the most experienced and highly regarded governance consultants in the country, Board Work presents a practical model focusing on those factors that most affect board performance. Rich with prescriptive information, practical ideas, assessment tools, and examples, their book provides the expert coaching boards need to do their best work and add value to their organizations. Based on the authors' forty years of combined experience, this eye-opening book arms boards with tools and techniques to significantly enhance their performance and contributions. Pointer and Orlikoff forward concrete recommendations for implementing benchmark governance systems and practices, creating the essential guide for those who want to make a real difference on behalf of communities they serve. Turn Your Board into a Dynamic Resource for Increased Competitive Advantage Board Work provides health care board members, board chairs, and CEOs with a host of practical and actionable ideas to increase board performance and really add value to their organizations. "This is the best book on health care organization governance I have ever read." --Stephen M. Shortell, Blue Cross of California Distinguished Professor of Health Policy and Management, University of California, Berkeley "The strategic edge, effective governance . . . Pointer and Orlikoff have written a book that is a 'must read' for those managing and governing in today's complex health care environment." --David L. Bernd, CEO, Sentara Health System "The

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